

OFFICE OF CHIEF INFORMATION OFFICER
Summary of State Board of Education Agenda Items
December 17, 2020

OFFICE OF TECHNOLOGY AND STRATEGIC SERVICES

02.B. Action: Contract with Guidesoft Inc., d/b/a Knowledge Services under the terms of the Master Consulting Services Agreement to provide for the acquisition of Network and Technical Support IT Professionals for local school districts [Goal 5 – MBE Strategic Plan]

Awarded Vendor: Guidesoft, Inc., d/b/a Knowledge Services
Indianapolis, Indiana

Scope of Project: The Office of Technology and Strategic Services is seeking qualified IT Professionals to provide network and technical support services on a statewide basis to local school districts.

The Mississippi Department of Information Technology Services and Guidesoft, d/b/a Knowledge Services entered into a contract, for a Managed Services Provider (MSP) Program that would provide for the acquisition of Information Technology Consulting Services. Under the MSP Program, The Office of Technology and Strategic Services worked with Knowledge Services in defining requirements, reviewing qualifications, scheduling interviews and executing a Statement of Work (SOW) based on the lowest and best responding vendor for the following IT positions: two (2) Network and Technical Support Engineers.

The total compensation to be paid under this agreement shall not exceed the specified sum of \$123,200. This is a 7-month contract with an option to renew for two additional years. Renewal of contract shall be contingent upon the successful completion of the preceding year's contract and the availability of funds.

Personnel associated with this contract are not former Department employees or related to any Department employees.

Scope of Contract:

- Term of Contract: December 18, 2020 – June 30, 2021
- Total amount to be awarded: \$123,200.00
- Method of Award: ITS Master Consulting Services Agreement

Funding Source: State Funds

This item references Goal 5 of the *Mississippi Board of Education 2018-2022 Strategic Plan*.

Recommendation: Approval

Back-up material attached

IT Consulting Services	No. of Contract Days	Hrs/per Day	Total Hours	Max Rate Not to Exceed	\$/Day	Totals
Network and Technical Support Engineer	140	8	1120	\$55.00	\$440.00	\$ 61,600.00
Network and Technical Support Engineer	140	8	1120	\$55.00	\$440.00	\$ 61,600.00
						\$ 123,200.00