Unlock/Expire User ID

This option expires your locked account.

Employees tab: Select the employee in your district or perform a query on either the employee Name, SSN and/or school number (example - Margaret L. Dixon, xxx-xx-0159, 001), then execute the query to see the result.

In order to unlock/expire a user id, select the employee and press the Unlock/Expire User ID button.



Messages that will display:

• "User _____ account is unlocked".

After unlocking the user account. The system will expire your password and have you to change your old password.



The old password must be enter and the new password enter twice.

The new password requires a minimum of 8, first character must be an alpha character and you must have at least 1 numeric character "a2345678910a" with no special characters.

Changing password for wwest	2000000000000000000000 ×
Old Password:	
New Password:	
Retype New Password:	
<u>o</u> k	Cancel

You can not use a previous used password.

